

LIMITED WARRANTY

1. PetPace Ltd and or its subsidiaries . (“**PetPace**”) warrants this PetPace hardware product (the “**Product**”) against defects in materials and workmanship under normal use for a period of ONE (1) YEAR from the date of purchase by the original end-user purchaser (the “**Warranty Term**”). If this product or any part thereof, in the judgment of PetPace, is proven to be defective in material or workmanship within the Warranty Term, PetPace will at its sole discretion either (1) repair the hardware defect free of charge for parts and labor, (2) replace the Product with a similar device which enables the designated use of the original Product.
2. This Limited Warranty does not apply:
 - i. to the replacement of consumable items, supplies or accessories, including batteries;
 - ii. to damage caused as a result of natural disasters, fire, electrical surges, air conditioning, dust or humidity control;
 - iii. to damage caused as a result of accidents, theft, abuse, negligence, misuse, vandalism, corrosion, or any causes other than ordinary use for which the Device was designed;
 - iv. to damage caused as a result of alterations or repairs to the Device by anyone other than PetPace or a PetPace authorized service provider;
 - v. to damage caused by operating the Product not according to PetPace instructions and guidelines;
 - vi. to cosmetic damage including but not limited to, marks, scratches, dents, etc.; and
 - vii. If any PetPace serial number has been removed or defaced.

PetPace holds the sole discretion to determine whether a certain Device will be validated under this warranty.

3. The warranty period for a repaired / refurbished Device will be the remainder of the original Warranty Term or three (3) months following replacement or repair, whichever is longer.
4. PETPACE SHALL NOT BE LIABLE TO ANY PERSON FOR ANY SPECIAL, CONSEQUENTIAL OR INDIRECT DAMAGES, INCLUDING, BUT NOT LIMITED TO, DAMAGES TO OR LOSS OF PROPERTY OR EQUIPMENT, LOSS OF PROFIT, LOSS OF USE OF DATA, LOSS OF REVENUES OR DAMAGES TO BUSINESS OR REPUTATION ARISING FROM ANY CAUSE WHATSOEVER ARISING FROM OR IN ANY WAY CONNECTED WITH THE MANUFACTURE, SALE, HANDLING, REPAIRS MAINTENANCE OR USE OF THE DEVICE, WHETHER OR NOT PETPACE SHALL HAVE BEEN MADE AWARE OF THE POSSIBILITY OF SUCH LOSS PROVIDED THAT IT IS NOT OTHERWISE REGULATED BY APPLICABLE LAW. NOTWITHSTANDING ANY OF THE FOREGOING, PETPACE’S LIABILITY FOR ANY CLAIMS ARISING OUT OF OR IN CONNECTION WITH THIS WARRANTY, SHALL IN THE AGGREGATE, BE LIMITED TO THE TOTAL PRICE PAID FOR THE DEVICE, IF SUCH LIABILITY DOES NOT ARISE FROM THE GROSS NEGLIGENCE OR FAULT OF PETPACE.

5. This Limited Warranty is in lieu of all other warranties expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and no person is authorized to assume for PetPace any other liability in connection with the sale of the Device.
6. To obtain factory service, the Device should be shipped to PetPace. The customer shall bear the cost of shipment to PetPace, and PetPace shall bear the cost of return shipment from PetPace to the customer.
7. All repaired or replaced Devices and / or parts will be returned to the customer within 30 days (not including shipping times) from the date that PetPace received the Device from the customer.
8. Post-Warranty Term services may be available for the Device. A customer interested in such should contact PetPace at least 60 days prior to the end of the Warranty Term, and request post warranty services. In the event that such services are available, the customer will be required to enter into a Post Warranty Services Agreement with PetPace.